



Fixed Wireless Broadband Engineer

We are seeking a highly motivated Wireless Broadband Engineer to join our growing team. We are a thriving fixed wireless business, located in the Buckinghamshire area. The ideal candidate will be responsible for installing fixed wireless connections, monitoring and maintaining the network, and providing customer support and follow up communications.

The Role:

Job Type - Full Time

The role is based about 50% in the office and 50% in the field. Some out of hours work for maintenance and support will be required infrequently.

Flexible working – 1 or 2 days

Salary – £20,000 - £25,000

Pension

Training and development

Holiday – 26 days

Responsibilities:

Design and implement wireless broadband networks, including selection of equipment and hardware components.

Configure and install wireless access points, routers, and other network devices.

Respond to customer queries and manage support tickets and infrastructure fault calls.

Monitor network performance and troubleshoot network issues as needed.

Conducting and producing accurate Wi-fi coverage test surveys and reports to company procedure.

Conduct site surveys to identify areas for network improvement and expansion.

Stay current with industry advancements and emerging technologies in the wireless broadband field.

Collaborate with other team members and stakeholders to ensure project success.

Provide technical support and training to end-users.

Share knowledge and understanding in a coherent fashion, a professional approach, especially with the customer, and to guide and support other members of the team through support and education.

**Requirements:**

Experience in wireless broadband network design and implementation.

Knowledge of wireless technologies, including Wi-Fi, PTP and PTMP links.

Hands-on experience with network hardware and software, including routers, switches, and firewalls.

Familiarity with network protocols such as TCP/IP, DNS, RSTP and DHCP.

Knowledge of VoIP and deployment.

Some experience of CCTV would be an advantage.

Excellent troubleshooting skills and ability to think creatively to solve complex network issues.

Must be happy to work at heights – training can be provided.

Excellent written and verbal communication skills as you will be in customer facing role with business and home customers.

Ability to work independently and as part of a team.

Full clean driving license and use of own transport.

The successful candidate will have a passion for technology and a commitment to delivering high-quality solutions. If you meet these qualifications and are looking for a challenging and rewarding opportunity, we encourage you to apply for this Wireless Broadband Engineer role.

In return we will provide you with a varied and challenging role in a forward thinking and dynamic, secure business.

How to apply:

Email ruth@rapidrural.co.uk your current CV and a brief summary (200 – 500 words) of your experience and why you should be the newest member of our team!